



Client: Ministry of Public Health

Product: Intalio Inspection



Overview

The Ministry of Public Health (MoPH) in Qatar oversees all health-related matters across the country, encompassing a wide range of offices and departments. As part of its mission to enhance public health and safety, the Ministry's Food Safety Department sought to modernize the country's food control system.

The goal was to ensure that all imported and locally distributed food products met Qatar's rigorous safety standards. To achieve this, MoPH partnered with Intalio to develop a unified digital platform that enhances traceability, transparency, and efficiency across all inspection and control processes.



Needs and Challenges

The Ministry of Public Health aimed to address several operational and strategic challenges:

- **Quality Control:** Ensure the safety & quality of all food items imported or distributed in Qatar.
- **Centralized Data Repository:** Create a unified database for food inspection and tracking information.
- **Process Optimization:** Organize & monitor all import/export activities through a single platform.
- **Transparency:** Strengthen communication between food providers, inspectors & consumers.
- **Efficiency:** Reduce inspection and test result time by up to %50.
- **Comprehensive Monitoring:** Connect all ports to track and trace food products across the country.



Implementation Highlights

Intalio implemented **WATHEQ**, an electronic food safety system built on **Intalio Inspection**, to enhance the Ministry's ability to monitor, control, and ensure food quality nationwide.

› Intalio Inspection:

A full-featured web and mobile inspection platform designed to automate inspections, audits, and services. It enables inspectors to perform on-site functions using tablets, access real-time data, and streamline inspection workflows through automated checklists. The system improves the performance and quality of inspections while ensuring accurate, timely reporting.



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› Intalio Viewer:

An advanced imaging and document processing tool that provides users with both basic and complex editing capabilities. It supports detailed inspection reports and facilitates image-based verification, helping maintain comprehensive digital records.

Together, these solutions provided full visibility and control over Qatar's food safety processes—connecting inspectors, suppliers, and consumers in one integrated ecosystem.



Impact and Achievements

Through the deployment of Intalio's solutions, the Ministry of Public Health successfully transformed Qatar's food inspection and control framework.

Key benefits include:

- › Significant reduction in inspection and test result turnaround times.
- › Enhanced traceability of food items from import to market.
- › Centralized monitoring and data accessibility across all ports.
- › Increased transparency and trust among food suppliers, inspectors, and consumers.
- › Improved compliance with national and international food safety standards.



Conclusion

By partnering with Intalio, the **Ministry of Public Health in Qatar** achieved a remarkable digital transformation in its food safety management operations. The implementation of **WATHEQ**, powered by **Intalio Inspection**, streamlined inspection workflows, enhanced traceability, and fostered greater transparency across all levels of the food supply chain.

This collaboration reflects Intalio's commitment to supporting national initiatives that promote health, safety, and digital innovation—empowering government entities with intelligent, scalable, and secure solutions that ensure a safer future for all.